

Blood Glucose Monitoring System for Cats and Dogs

Trusted by Vets. Loved by Pet Owners.

Owner's Booklet





Thank you for choosing PETRACKR®!
The PETRACKR® Veterinary Blood Glucose
Monitoring System is one of the latest product
innovations from Universal Biosensors.

Every PETRACKR® Analyzer is designed to make it easy to test your patients/pets blood glucose and help you manage your pet's diabetes.

This Owner's Booklet offers a complete explanation of how to use your new analyzer and testing supplies. It reviews the important steps of testing your pet's blood glucose level. Please keep your Owner's Booklet in a safe place; you may want to refer to it in the future.

PETRACKR® Resources

Scan the QR code for the most up-to-date information and additional resources on our website



www.universalbiosensors.com/products/petrackr/ petrackr-resources/

Compatible wireless devices

For information on which wireless devices are compatible with your PETRACKR® Analyzer, and where/how to download the PETRACKR® mobile app on your compatible wireless device, visit

www.universalbiosensors.com/products/petrackr/ or scan the OR code below.

Install the app on Android devices



Install the app on iOS devices



Analyzer symbols and icons

Low Battery

Battery Empty

Bluetooth® On

Error

High Above Range (blood glucose result)

In Range (blood glucose result)

Low Below Range (blood glucose result)

Morning

Afternoon

Evening

Night

Sound On

Sound Off

A Meal

🛔 Insulin

Lo blood glucose result below 20 mg/dL (1.1 mmol/L)

HI blood glucose result above 600 mg/dL (33.3 mmol/L)

Control solution result

Other symbols and icons

Λ Cautions and Warnings

=== Direct current

 \bigcap_{i} Consult Instructions for Use

Manufacturer

мΠ Date of manufacture

LOT Lot Number

SN Serial Number

Catalog Number REF

x Storage Temperature Limits

2 Do Not Re-use

STERILE R Sterilized by irradiation

X Not for general waste

Ω Date of Expiry

 \sum Contains sufficient for n tests

Manufacturer's declaration that the product CE complies with applicable European Union Directives

A

Manufacturer's declaration that the product Ϋ́Ε complies with the applicable essential requirement for sale in Great Britain

The Regulatory Compliance Mark (for Australia and New Zealand)

Table of Contents

1. Getting to know your system	11
2. Setting up your system Setting up your analyzer First time setup Adjust analyzer settings after first time setup Bluetooth®	16 16 17 25 32
3. Conduct a test Test your patient's/pet's blood glucose Interpreting unexpected test results Test with control solution	36 36 46 48
4. Meal and insulin dose tagging Add meal from main menu Add insulin dose from main menu Add meal or insulin dose from test result	56 56 58 61
5. Review past results and averages Review your patient's/pet's past results View your patient's/pet's averages 7 Day and 30 Day summary	63 63 66 69
6. Care and maintenance Storing your system Cleaning and disinfection Analyzer disposal Replacing the batteries	71 71 71 75 75
7. Troubleshooting Error and other messages	77 77
8. Reviewing the accuracy of your system Comparing analyzer results to laboratory results	86 86
9. References Technical specifications Regulatory & Safety Notices	87 87 88
10 Index	٩n

Before you begin

Before using this product to test your patient's/pet's blood glucose, carefully read this Owner's Booklet, and the inserts that come with the PETRACKR® Blood Glucose Test Strips, PETRACKR® Mid Control Solution and the PETRACKR® Lancing Device.

Important terms

Pinna: For clarity, "pinna" refers to the external part of the ear, including the cartilage.

IMPORTANT SAFFTY INSTRUCTIONS:

 After use and exposure to blood, all parts of this kit are considered biohazardous. A used kit may potentially transmit infectious diseases even after you have performed cleaning and disinfection.

△WARNING:

- PETRACKR® is not a toy. Keep the PETRACKR®
 Analyzer, Test Strips, Lancets, Lancing Device, and
 Mid Control Solution out of reach of children and
 pets.
- · DO NOT USE if all items are not included.
- Consult your veterinarian for any medical questions or directions on use.
- · NOT FOR HUMAN USE.

Intended use

The PETRACKR® Veterinary Blood Glucose Monitoring System is intended to be used for the quantitative measurement of glucose (sugar) in fresh capillary whole blood samples drawn from the pinna or paw pad samples. For information on disinfecting the analyzer between patients, see page 71.

The PETRACKR® Veterinary Blood Glucose Monitoring System is intended for diagnostic use for blood glucose monitoring of cats and dogs as part of diabetes management, to be used by veterinary professionals and pet owners. The PETRACKR® Veterinary Blood Glucose Monitoring System is not for use on critically ill patients/pets, patients/pets in shock, dehydrated patients/pets or hyperosmolar pets.

Test principle

Glucose in the blood sample mixes with the enzyme FAD-GDH (See page 87) in the test strip and a small electric current is produced. The strength of this current changes with the amount of glucose in the blood sample.

Your analyzer measures the current and calculates the blood glucose level. It then displays the blood glucose result and stores it in the analyzer memory.

Bluetooth® wireless technology

Bluetooth® wireless technology is used by some smartphones and many other devices. Your PETRACKR® Analyzer uses Bluetooth® wireless technology to pair and to send your patients/pets glucose results to compatible wireless devices. The PETRACKR® Analyzer is designed to work with the PETRACKR® Analyzer Mobile App. Visit www.universalbiosensors.com/products/petrackr/ for information on which wireless devices are compatible with your PETRACKR® Analyzer, and where/how to download the PETRACKR® Analyzer Mobile App on your compatible wireless device.

When using the PETRACKR® System, we suggest you pair your PETRACKR® Analyzer with a compatible wireless device and track your results. See page 34 for pairing instructions.

If you experience analyzer interference problems, try moving your analyzer away from the source of the interference. You can also move the electronic device or its antenna to another location to solve the problem. These guidelines help ensure that your analyzer will not affect the operation of other nearby electronic devices. Additionally, other electronic devices should not affect the use of your analyzer.

⚠WARNING: The Bluetooth® feature on your analyzer sends test results to your compatible wireless device. To prevent other people's patient/pet results from being sent to your compatible wireless device, DO NOT let anyone else use your analyzer to test their patient's/pet's blood glucose.

⚠WARNING: In locations where cell phone use is not permitted, such as hospitals, some healthcare professional offices and airplanes, you should turn the Bluetooth® feature off. See page 32 for more information.

Bluetooth® trademark

The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Universal Biosensors Pty. Ltd. is under license.

Other trademarks and trade names are those of their respective owners.

1. Getting to know your system

The PETRACKR® Starter Pack intended for Pet Owners

PETRACKR® Components included with the kit



PETRACKR® Analyzer



PETRACKR® Lancing Device



PETRACKR® Sterile Lancets



PETRACKR® Mid Control Solution



PETRACKR® Test Strips

NOTE: PETRACKR® uses only PETRACKR® Test Strips,

Mid Control Solution and Lancets.

NOT SHOWN: Carry Case and 2x AAA batteries.

The PETRACKR® Veterinary Blood Glucose Monitoring System, Intended for Veterinary Healthcare Professionals

PETRACKR® Components included with the kit



PETRACKR® Analyzer



PETRACKR® Lancing Device



PETRACKR® Sterile Lancets

NOTE: PETRACKR® uses only PETRACKR® Test Strips, Mid Control Solution and Lancets.

Available separately

Items pictured below are required, but may not be included in your kit.

They are sold separately. Refer to your analyzer carton for a list of included items.





**PETRACKR® Test Strips



***PETRACKR® Lancing Device can be purchased separately if required



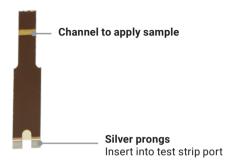
* PETRACKR® Mid Control Solution, **PETRACKR® Test Strips and *** PETRACKR® Lancing Device are available separately. For availability of test strips and mid control solution, contact your authorized distributor or customer service or ask your veterinary healthcare professional.

⚠WARNING: Keep the analyzer and testing supplies away from children and unattended patients/pets. Test strips are a choking hazard. DO NOT swallow test strips. The test strip vial may contain drying agents that are harmful if inhaled or swallowed and may cause skin or eye irritation. DO NOT ingest or swallow any items.

PETRACKR® Analyzer



Test strip



2. Setting up your system

Setting up your analyzer

Turn your analyzer on

Press and hold ow until the start-up screen appears. Once the start-up screen is displayed, release ox.



NOTE: If you see any missing pixels within the startup screen, there may be a problem with the analyzer. As your partner in veterinary diabetes care, we welcome you to contact your authorized distributor or customer service or reach out to us directly at PETRACKR@ universalbiosensors.com at any time.

Use the display backlight for better visibility

The backlight comes on automatically whenever the analyzer is turned on. After a few seconds of no activity, the backlight will dim. Pressing any button or inserting a test strip will turn the backlight back on.

First time setup

Before using your analyzer for the first time, you should check to make sure the time and date in the analyzer are correct. This ensures that the correct time and date are assigned to each of your test results.

Set language

The first time you turn the analyzer on, the Set Language screen appears.

On the Set Language screen, press ◆ or ◆ to highlight the language you want and press

Set Language English

Welcome

Pressing after making your selection confirms each setting and takes you to the next screen

When setting up your analyzer you can press to return to the previous screen to adjust a setting.

Connecting to a compatible wireless device

To continue setup without use of the PETRACKR® app, press or to highlight No and press .

Follow the PETRACKR® App on-screen prompts to pair

NOTE: For more information, refer to PETRACKR® Resources and the Mobile App User Guide.

Do you want to continue setup using the PETRACKR app?

Yes
No

Time, date, and range limits

Step 1: Set time

The Set Time screen will be displayed next. If the time is correct, press to save.

If you need to make an adjustment to the time, press or to highlight Edit and press



The current time set in the analyzer is displayed.

Press or to change the hour and press .

Repeat this step to change the minutes and am or pm.

When the time is correct, press

Time

9 💠 : 45 am

Step 1 of 3

Step 2: Set date

The Set Date screen will be displayed next. If the date is correct, press ox to save.



The current date set in the analyzer is displayed.

Press or to change the month and press or.

Repeat this step to change the day and year.

When the date is correct, press

Date

Apr \$

30

2022

Step 2 of 3

Step 3: Add Profile and Set low and high range limits

Add patient/pet profile and type

The Manage Patients screen will be displayed next. Press ok with Add Patient selected to add a profile.

Manage Patients

Finish Setup

+ Add Patient

Step 3 of 3

Press ♠ or ♥ to highlight the required patient/pet type and then press ▼ .



Step 3 of 3

Set low and high range limits

Low and high range limits are used by your analyzer to tell you when a test result is within, below or above the range limits set in the analyzer.

NOTE: The low and high range limits you set apply to all glucose test results and should only be adjusted under veterinary healthcare professional guidance. This includes tests taken before or after mealtimes, medications and around any other activities that may affect your patients/pets blood glucose.

⚠CAUTION: Be sure to talk to a veterinary healthcare professional about the low and high range limits that are right for your pet. When selecting or changing your limits, you should consider factors such as your lifestyle and diabetes therapy. Never make significant changes to your diabetes care plan without consulting your veterinary healthcare professional.

For cats, the analyzer is pre-set with a low limit of 80 mg/dL (4.4 mmol/L) and a high limit of 143 mg/dL (7.9 mmol/L).



For dogs, the analyzer is pre-set with a low limit of 70 mg/dL (3.9 mmol/L) and a high limit of 143 mg/dL (7.9 mmol/L). If the low and high range limits are correct, press



If you need to edit the pre-set limits to fit your patient's/pet's needs press or to highlight Edit and press

To change the pre-set Low Limit press or or to the desired value between 60 mg/dL (3.3 mmol/L) and 110 mg/dL (6.1 mmol/L) and press ox.

2001 Set Range

⚠CAUTION: The low and high range limits you set apply to all glucose test results and should only be adjusted under veterinary healthcare professional guidance.



To change the pre-set High Limit press ♠ or ♥ to the desired value between 120 mg/dL (6.6 mmol/L) and 300 mg/dL (16.6 mmol/L) and press ♥ ○ ▼





When your patients/pets low and high range limits are correct, press .

If you need to make an adjustment, press or o to highlight Edit and press → then repeat Step 3.

Saved will appear to confirm that the low and high limits displayed are now stored in the analyzer.



If additional profiles are required press or or to highlight Add Patient and press or to highlight Add Patient and press or to to complete the set up.

Your analyzer is now ready for use.



Step 3 of 3

After a few seconds, the Main Menu will appear on the screen (See page 25).

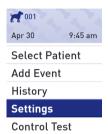
NOTE: If the analyzer was turned on by inserting a test strip, the Apply Blood screen appears instead of the Main Menu (See page 39).

Adjust analyzer settings after first time setup

You can adjust the analyzer settings at any time. When you turn your analyzer on, the Main Menu is displayed after the start-up screen. A blue bar highlights the current selection on the analyzer display.

1. Get to the Settings screen

From the Main Menu, press or to highlight Settings and press



2. Select the setting

Select the specific setting you want to modify and press OK

Once the setting you want to modify is displayed, the first entry on the screen will be highlighted.



3. Press or to change to your desired value, then press .

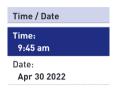
To skip a highlighted entry, simply press ox.

Each time you press , the next entry on the screen will be highlighted.

Time setting change

If you want to change the time, highlight Time/Date on the Settings screen and press

Next, highlight Time and press



The current time set in the analyzer is displayed.

Press or to change the hour and press or.

Time

9 💠

45 am

Repeat this step to change the minutes and am or pm.

Time

10 : **25** am

Once you have advanced through every entry on the setting screen, Saved will be displayed to confirm that your changes have been stored in the analyzer.

NOTE: To help ensure that the time and date in your analyzer are set correctly, once every 6 months a screen will prompt you to confirm the time and date set in the analyzer. If they are correct, press

or

or

to highlight Edit Time/Date and press

or



Follow the steps on page 18 to adjust the time and date. Once the time and date are set correctly, press or to highlight Done and press . After a few seconds, the Main Menu will appear on the screen.

If you turned the analyzer on by inserting a test strip, the Apply Blood screen will be displayed.

Low or high limits

To change your patient's/pet's low or high limits, highlight Manage Patients and press ox.

Then select the patient/pet and press ok.

Manage Patients
+ Add Patient
- Remove Patient
₩ 001
₹ 002

Then select Edit and press

Once the setting you want to modify is displayed, the first entry on the screen will be highlighted.



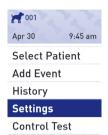
View analyzer and regulatory information

You can check this information at any time.

Notice to the User: Regulatory content for certain regions can also be viewed on your device. To view the content:

1. Get to the Settings screen

From the Main Menu, press or or to highlight Settings and press



2. Select the Meter Info screen

Press or to highlight Meter Info and press ox.



Analyzer information including the model, FCC ID, IC ID, recent error, serial number, software version and analyzer blood glucose units are available.

Meter Info

Model: A0381

FCC ID: 2AXRY-UBSPTKR

IC: 26613-UBSPTKR

Press or to scroll to the previous or next screen.

Meter Info

Last Error: Error 1

Error Date: Jan 20 2022

Sub Error Code: 29

Meter Info

Serial #:

BCXFF2HK

Software: 00.00.00

Units:

mg/dL

Press to return to the Settings screen.

Bluetooth®

Turning the Bluetooth® feature on or off

In order to connect your analyzer with your compatible wireless device and use the PETRACKR® Mobile App, the Bluetooth® feature will need to be turned on. The symbol will appear on the analyzer screen when the Bluetooth® feature is on. When the symbol is not present on the screen the Bluetooth® feature is off.

To turn the Bluetooth® feature on, select Bluetooth from the settings menu.



Press or to highlight On and press or .



Turn On to connect with the Petrackr app. PETRACKR4444

To turn the Bluetooth® feature off, select Bluetooth from the settings menu. Press or vothighlight off and press vox.



Turn On to connect with the Petrackr app. PETRACKR4444

The symbol **②** indicates the Bluetooth® feature is on. **NOTE**: The Bluetooth® feature will turn OFF during a blood glucose test.

Pairing overview

Pairing allows your PETRACKR® analyzer to communicate with compatible wireless devices. The devices must be within 26 feet (7.9 meters) of each other to pair and sync. Download the PETRACKR® mobile app from the appropriate app store before pairing your analyzer and compatible wireless device. Multiple PETRACKR® analyzers can be paired with your compatible wireless device. For example, your compatible wireless device can be paired with a analyzer at home and another at work. To pair multiple analyzers, repeat the pairing instructions for each analyzer. See page 34 for pairing instructions.

Your PETRACKR® analyzer can be paired with multiple compatible wireless devices. To pair multiple compatible wireless devices, repeat the pairing instructions for each compatible wireless device.

Pairing instructions

- Start by turning your analyzer on using the button
- The Bluetooth® feature is turned on in the settings menu. The 9 symbol will appear to indicate that the Bluetooth® feature is on
- 3. Open the PETRACKR® mobile app and follow instructions to pair analyzer with your compatible wireless device
- Look for 'PETRACKR' and the last 4 characters of the analyzer serial number on the compatible wireless device display to correctly identify your analyzer
- 5. When prompted by the PETRACKR® mobile app, the analyzer will display a six digit PIN number. Enter the PIN number into your compatible wireless device using the keypad on your compatible wireless device.



Example of PIN number display on analyzer

CAUTION: Make sure the PIN you enter on your compatible wireless device matches the PIN on your analyzer display. If a PIN number unexpectedly appears on your analyzer display, cancel the PIN request by pressing the

Wait for your compatible wireless device to indicate that your analyzer and compatible wireless device are paired.

Syncing to send results wirelessly to the PETRACKR® mobile app

After pairing the analyzer with your compatible wireless device, you are ready to send results to the PETRACKR® mobile app.

- 1. Open the PETRACKR® mobile app on your compatible wireless device.
- Press and hold to turn the analyzer on and make sure the Bluetooth® feature is ON as indicated by (§). If needed, go to settings to turn the Bluetooth® feature on.

The Sync symbol () will replace the 3 on the analyzer display.

'Syncing Data' will appear on the app to notify you that the analyzer is communicating with the app.

After syncing, the Sync symbol will disappear, the 'Syncing Data' message will disappear on the app, and the app will display a list of any new results sent from the analyzer.

NOTE: Inserting a test strip during the transmission will cancel the transfer of all results.

3. Conduct a test

Test your patient's/pet's blood glucose

NOTE: Many people find it helpful to practice testing with control solution before testing with blood for the first time (See page 48).

Preparing for a test

Have these things ready when you test:

- PETRACKR® Analyzer
- PETRACKR® Test Strips
- PETRACKR® Lancing device
- PETRACKR® Lancets

NOTE:

- · Consult your lancing device instructions for use (IFU)
- Use only PETRACKR® Test Strips.
- PETRACKR® lancing device is for single pet use, do not share with another animal.
- Unlike some blood glucose analyzers, no separate step to code your PETRACKR® System is required.
- Make sure your analyzer and test strips are about the same temperature before you test.
- Keep test strips in a cool, dry place between 41°F and 86°F (5°C and 30°C).
- DO NOT test if there is condensation (water build-up) on your analyzer. Move your analyzer and test strips to a cool, dry spot and wait for the analyzer surface to dry before testing.
- · DO NOT open the test strip vial until you are ready to

- remove a test strip and perform a test. Use the test strip immediately after removing it from the vial.
- Tightly close the cap on the vial immediately after use to avoid contamination and damage.
- · Store unused test strips only in their original vial.
- DO NOT return the used test strip to the vial after performing a test.
- DO NOT re-use a test strip that had blood or control solution applied to it. Test strips are for single use only.
- With clean, dry hands, you may touch the test strip anywhere on its surface. DO NOT bend, cut, or modify the test strip in any way.
- When you first open a vial of test strips, record the discard date on the label. Refer to the test strip insert or vial label for instructions on determining the discard date.
- · DO NOT store lancet in lancing device.
- · DO NOT use lancets beyond the use-by date.

IMPORTANT: The analyzer, lancing device, or cap, should always be cleaned and disinfected prior to use (See page 73).

ACAUTION:

- The PETRACKR® Blood Glucose Monitoring System should not be used for patients within 24 hours of receiving a D-xylose absorption test as it may cause inaccurately high results.
- DO NOT use the PETRACKR® Family of Analyzers when PAM (Pralidoxime) is known or suspected to be in the patient's/pet's whole blood sample. if you are unsure about the prescence of PAM, consult your veterinary healthcare professional prior to using the system.
- DO NOT use your test strips if your vial is damaged or left open to air. This could lead to error messages or inaccurate results. Contact your authorized distributor or customer service (See page 77) immediately if the test strip vial is damaged.
 - If you cannot conduct a test due to a problem with your testing supplies, contact your veterinary healthcare professional. Failure to test could delay treatment decisions and lead to a serious medical condition.
- The test strip vial contains drying agents that are harmful if inhaled or swallowed and may cause skin or eye irritation.
- DO NOT use test strips after the expiration date (printed on the vial) or the discard date, whichever comes first, or your results may be inaccurate.

Insert a test strip to turn the analyzer on

Insert a test strip into the test strip port with the black side of the test strip and the two silver prongs facing you.

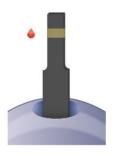
No separate step to code the analyzer is required.

Silver prongs



Test strip port

When the Apply Blood screen appears on the display, you can apply your blood sample to either side of the test strip sample channel.



Getting a blood sample from the pinna and paw pads

Choose a different puncture site each time you test. Repeated punctures in the same spot may cause soreness and calluses. PETRACKR® lancing device may be used to assist in obtaining a blood sample.

Before testing, wash your hands thoroughly with warm, soapy water. Rinse and dry completely.

Puncture your pet's pinna or paw pads

Hold the lancing device firmly against the side of your pet's pinna or paw pads. Press the orange release button. Remove the lancing device from your pet.



Approximate size

Get a round drop of blood

Gently squeeze and/or massage your pet's ear or paw until a round drop of blood forms.

NOTE:

If the blood smears or runs, DO NOT use that sample. Dry the area and gently squeeze another drop of blood or puncture a new site.

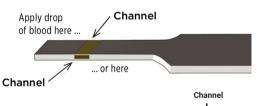


Applying blood to the analyzer

1. Apply the sample to the test strip

You can apply blood to either side of the test strip. Apply your sample to the opening of the channel.

Be sure to apply immediately after you get a drop of blood.



Holding the analyzer at a slight angle, guide the channel to the blood droplet.



When it touches the sample, the test strip wicks the blood into the channel



2. Wait for the channel to fill completely

The blood drop will be drawn into the narrow channel. The channel should fill completely.

The channel turns red, and the analyzer will count down from 5 to 1.

Blood SHOULD NOT be applied on the top of the test strip or to the top edge of the test strip.



NOTE:

- DO NOT smear or scrape the sample with the test strip.
- DO NOT press the test strip too firmly against the puncture site or the channel may be blocked from filling properly.
- DO NOT apply more blood to the test strip after you have moved the drop of blood away.
- DO NOT move the test strip in the analyzer during a test or you may get an error message, or the analyzer may turn off.
- DO NOT remove the test strip until the result is displayed or the analyzer will turn off.
- When applying a whole blood sample, keep the analyzer pointed down to prevent blood from entering the test strip port.

Viewing the blood glucose result

Your patient's/pet's blood glucose result will appear on the display, along with the unit of measure, and the date and time of the test.

WARNING: If mg/dL or mmol/L does not appear with the blood glucose result, contact your authorized distributor or customer service (See page 77).

⚠ CAUTION: If ♠ Control solution appears on the screen when testing your patient's/ pet's blood glucose, repeat the test with a new test strip. If the problem persists, contact your authorized distributor or customer service (See page 77).



Know whether your current glucose test result is within, below or above your range

When your patient's/pet's blood glucose result is displayed after a test, the analyzer will display a color-coded bar to tell you if the result is within range, below your patient's/pet's low limit or above your patient's/pet's high limit set in the analyzer (See page 21).



In Range
Low
Below Range
High
Above Range

After getting a blood glucose result

Once you have your patient's/pet's blood glucose result, you may:

· Press and hold Setup to return to the Main Menu.

Or.

 Press and hold or for several seconds until the analyzer turns off.

The analyzer will also automatically turn off if left alone for two minutes.

For information on adding a meal or insulin dose after getting a blood glucose result, see page 61.



NOTE:

- To return to the home screen after conducting a test, press and hold until the Eject Strip screen is displayed.
- If the test strip is still inserted when you press Setup or ok, the Eject Strip screen will appear to remind you to eject the used test strip.

Removing the used test strip

After getting a result, you can remove your used test strip.

- 1. Hold the analyzer pointed down
- 2. Press (eject button)

The test strip will come out.



Disposing of the test strip

Used test strips may be considered biohazardous waste in your area. Be sure to follow your veterinary healthcare professional's recommendations or local regulations for proper disposal.

Wash hands thoroughly with soap and water after handling the analyzer and test strips.

ACAUTION:

Dehydration and low blood glucose results

You may get false low blood glucose results if your patient/pet is severely dehydrated. If you think your patient/pet is severely dehydrated, contact your veterinary healthcare professional immediately.

△CAUTION:

High blood glucose results

If your patient's/pet's blood glucose result is above 143 mg/dL (Canine 70-143 mg/dL or Feline 80-143 mg/dL), it may mean hyperglycemia (high blood glucose) and you should consider re-testing. Talk to your veterinary healthcare professional if you are concerned about hyperglycemia.

EXTREME HIGH GLUCOSE is displayed when your blood glucose result is over 600 mg/dL. Your pet may have severe hyperglycemia (very high blood glucose). Re-test your patient's/pet's blood glucose level. If the result is EXTREME HIGH GLUCOSE again, this indicates a severe problem with your pet's blood glucose control. Obtain and follow instructions from your veterinary healthcare professional immediately.

ACAUTION:

Repeated unexpected blood glucose results

If you continue to get unexpected results, check your system with control solution (See page 49). If your patient/pet is experiencing symptoms that are not consistent with the blood glucose results and you have followed all instructions in this Owner's Booklet, call your veterinary healthcare professional. Never ignore symptoms and behaviors or make significant changes to your pet's diabetes management program without speaking to your veterinary healthcare professional.

ACAUTION:

Unusual red blood cell count

A hematocrit (percentage of blood that is red blood cells) that is either very high (above 60%) or very low (below 20%) can cause false results.

Test with control solution

PETRACKR® Control Solution is used to check that the analyzer and test strips are working together properly and that the test is performing correctly. (Control solution is available separately.)

NOTE:

- Use only PETRACKR® Mid Level 3 Control Solution with your PETRACKR® Analyzer.
- When you first open a new vial of control solution, record the discard date on the vial label. Refer to the control solution insert or vial label for instructions on determining the discard date.
- Tightly close the cap on the control solution vial immediately after use to avoid contamination or damage.

ACAUTION:

- DO NOT swallow or ingest control solution.
- DO NOT apply control solution to the skin or eyes as it may cause irritation.
- DO NOT use control solution after the expiration date (printed on the vial label) or the discard date, whichever comes first, or your results may be inaccurate.

When to use control solution

- If you suspect that the analyzer or test strips are not working properly.
- If you have had repeated unexpected blood glucose results.
- · If you drop or damage the analyzer.

Preparing your analyzer for a control solution test

- 1. Press and hold to turn the analyzer on and display the Main Menu.
- 2. Highlight Control Test on the Main Menu and press

Apr 30 9:45 am

Select Patient

Add Event

History

Settings

Control Test

The Insert Strip screen will appear on the display.



3. Insert a test strip

Silver prongs



Test strip port

4. Wait for the Apply Control Solution screen to appear on the display.

Apply Control Solution



Prepare the control solution

1. Remove the vial cap and place it on a flat surface with the top of the cap pointing up.



2. Squeeze the vial to discard the first drop.



3. Wipe both the tip of the control solution vial and the top of the cap with a clean, damp tissue or cloth



 Squeeze a drop into the small well on the top of the cap or onto another clean, nonabsorbent surface.



Apply the control solution

 Hold the analyzer so that the side edge of the test strip is at a slight angle to the drop of control solution.



- 2. Touch the channel on the side of the test strip to the control solution.
- 3. Wait for the channel to fill completely.



Viewing your control solution Results

The analyzer will count down from 5 to 1. Your result is displayed along with the date, time, unit of measure, and ② Control solution.

Because Control Test was selected, the analyzer marks the result as a control solution test.



Control solution results can be seen when reviewing past results, but are not included in result averages.

ACAUTION:

If the words Control Solution DO NOT appear on the screen, this result will be included in your averages and your averages will change too. Repeat the test with a new test strip. If the problem persists, contact your authorized distributor or customer service (See page 77).

Check if the result is in range

Each vial of test strips has PETRACKR® Level 3 Control Solution range printed on its label. Compare the result displayed on the analyzer to the PETRACKR® Level 3 Control Solution range printed on the vial.



Example Range
PETRACKR® Level 3
Control Solution
Control Range 102-138 mg/dL
(5.7-7.7 mmol/L)

△CAUTION:

The control solution range printed on the test strip vial are for control solution tests only and are not recommended ranges for your pet's blood glucose level.

Out-of-range results may be due to:

- Not following the instructions beginning on page 49.
- Control solution is contaminated, expired, or past its discard date.
- Test strip or test strip vial is damaged, expired, or past its discard date.
- Analyzer, test strips and/or control solution were not all at the same temperature when the control solution test was performed.
- · A problem with the analyzer.
- Dirt or contamination in the small well on the top of the control solution cap (See Step 2).

ACAUTION:

If you continue to get control solution results that fall outside the range printed on the test strip vial, DO NOT use the analyzer, test strips, or control solution. Contact your authorized distributor or customer service (See page 77).

Options after getting a control solution result

Once you have a control solution result, you may:

Press back to return to the Main Menu.

Or,

 Press and hold of for several seconds until the analyzer turns off. The analyzer will also automatically turn off if left alone for two minutes.

NOTE: Control solution results can be seen when reviewing past results but are not included in result averages.

Cleaning

Wipe the top of the control solution cap with a clean, damp tissue or cloth moistened with water.

4. Meal and insulin dose tagging

Add meal from main menu

1. Select the Pet

NOTE: This step is only required if multiple patients have been added to the device or the pet profile identified in the top left of screen is not the required patient/pet.

From the Main Menu, press or to highlight Select Patient and press ox.

Add Event
History
Settings
Control Test

Select Patient

9-45 am

7001

Apr 30

Press or to highlight the required patient/pet and press



2. Get to Add Events

From the Main Menu, press or to highlight Add Event and press ox.



Control Test

From the Add Event menu, press or to highlight Add Meal and press ox.



If the required date and time is correct, press ox.

If you need to make an adjustment to the time, press or to highlight Edit and press



Press or to change the hour and press or.

001 Set Last Meal

Repeat this step to change the minutes, am or pm, month, day and year.

When the time and date is correct, press

9 💠 : 25 am

Apr 30 2022

Add insulin dose from main menu

1. Select the Pet

NOTE: This step is only required if multiple patients have been added to the device or the pet profile identified in the top left of screen is not the required patient/pet.

Apr 30 9:45 am

Select Patient

Add Event

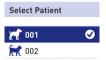
History

Settings

Control Test

From the Main Menu, press or to highlight Select Patient and press.

Press or to highlight the required patient/pet and press



Get to add events

From the Main Menu, press or to highlight Add Event and



Select Patient
Add Event
History
Settings
Control Test

From the Add Event menu, press or to highlight Add Insulin and



If the required date and time is correct, press OK.

If you need to make an adjustment to the time, press or to highlight Edit and press





: 25 am

Apr 30 2022

Press or to change the hour and press OK.

Repeat this step to change the minutes, am or pm, month, day and year.

When the time and date is correct. press OK.





: 25 am

Apr 30 2022

Add meal or insulin dose from test result

From the a test result screen press OK .



From the Add Event menu, press
or to highlight Add Meal or
Add Insulin as required and press



If the required date and time is correct, press ox.

If you need to make an adjustment to the time, press or to highlight Edit and press



Press or to change the hour and press ok.



Repeat this step to change the minutes, am or pm, month, day and year.



When the time and date is correct, press ok.

Apr 30 2022

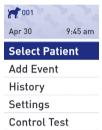
5. Review past results and averages

Your analyzer stores your pet's most recent 600 blood glucose and control solution test results and displays them in several ways.

Review your patient's/pet's past results

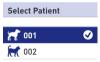
1. Select the Pet

NOTE: This step is only required if multiple patients have been added to the device or the pet profile identified in the top left of screen is not the required patient/pet.



From the Main Menu, press or to highlight Select Patient and press





2. Get to the Results Log

From the Main Menu, press or to highlight History and press or .



History

Settings

Control Test

From the Main Menu, press or to highlight Results Log and press ox .



Up to four records are displayed on the screen, starting with the most recent.



3. Scroll through your results

Press ♠ to move backward and ♠ to move forward through your results. Pressing and holding ♠ or ♠ allows you to move more quickly.

Press to return to the Main Menu.

The following symbols may also appear:

if the record is a meal record

if the record is a insulin dose record

LO if the blood glucose result was below 20 mg/dL (1.1 mmol/L)

HI if the blood glucose result was above 600 mg/dL (33.3 mmol/L)

if the result is from a control solution test (See page 48)

View your patient's/pet's averages

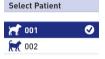
1. Select the Pet

NOTE: This step is only required if multiple patients have been added to the device or the pet profile identified in the top left of screen is not the required patient/pet.

From the Main Menu, press or to highlight Select Patient and press or .

Press or to highlight the required patient/pet and press





2. Get to the Averages screen

From the Main Menu, press or to highlight History and press .



Settings Control Test

From the History menu, press or to highlight Averages and press ox.



Press to return to the Main Menu.

For each of the 7, 14, 30 and 90-day periods leading up to the current date, the analyzer displays the number of results and the average of those results.

001 Averages	mg/dL
7 Days 33 Results	115
14 Days 73 Results	160
30 Days 132 Results	190
90 Days 721 Results	130

NOTE: Averages are calculated only when there are at least 2 blood glucose results for the time period being averaged.

If you DO NOT have results in the past 7, 14, 30 and 90-day periods, the number next to Results will be zero and dashes will appear in the value column.

In result Averages, an EXTREME HIGH GLUCOSE result is always counted as 600 mg/dL (33.3 mmol/L), and an EXTREME LOW GLUCOSE result is always counted as 20 mg/dL (1.1 mmol/L). See page 21 for more information on low and high blood glucose results.

NOTE: The analyzer calculates averages based on the 7, 14, 30 and 90-day periods ending on the current date setting.

If you change your date setting, your pet's averages may change too.

Result averages provide information from past results.

DO NOT use result averages to make immediate treatment decisions. Always consult your veterinary healthcare professional before making significant changes to your pet's diabetes care plan.

△CAUTION:

DO NOT administer tests under another patient's/pet's profile as the profiles averages may be affected.

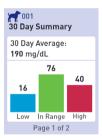
7 Day and 30 Day summary

Summary screens display information for either the 7 or 30 day period leading up to the current date, depending on your selection on History screen.

The first screen will display either the 7 or 30 Day Average along with the total number of test results included in the average.

The number of results that are Low, In Range and High are displayed and appear as bar graphs.

Press to proceed to the second screen



This screen displays the number of test results that are Low, In Range and High, by time of day. The four time slots are Morning, Afternoon, Evening and Night. The time frames for the four time slots cannot be changed.

001 30 Day Summary					
	Low	In	High		
₩.	10	10	4		
	_	_			
茶	1	6	32		
*	2	6 48	32 4		
* -	1 2 3				

* Afternoon 11:00 to 17:00

Evening 17:00 to 24:00

Night 24:00 to 06:00

After viewing the last screen, press to return to the History screen.

NOTE: The 7 Day Summary screens show the identical information as the 30 Day Summary, but for the most recent 7 day period.

6. Care and maintenance

Storing your system

Store your analyzer, test strips, control solution and other items in your carrying case. Keep in a cool, dry place between 41°F and 86°F (5°C and 30°C). DO NOT refrigerate. Keep all items away from direct sunlight and heat.

NOTE: Improper storage may cause inaccurate test results or error messages.

Cleaning and disinfection

Cleaning and disinfection are different. Both should be performed at least once per week. Cleaning is part of your normal care and maintenance, but does not kill germs.

You should clean your analyzer, lancing device, and cap before disinfecting to remove dirt, residue, and biological contaminants. After use and exposure to blood, all parts of this kit may carry infectious agents. Proper cleaning ensures that disinfection is effective in reducing your risk of disease transmission.

For cleaning information, see page 72 and for disinfecting information, see page 73.

- If a single analyzer is used to test more than one patient/pet, the analyzer must be disinfected after each patient, whether or not blood- or body fluidcontamination is suspected.
- If risk of contamination exists, the analyzer should be disinfected after each use

Cleaning your analyzer, lancing device, and cap

The analyzer, lancing device and cap should be cleaned when they are visibly dirty and before disinfection. If used for a single patient/pet then clean your analyzer at least once per week.

For cleaning obtain regular strength liquid dish soap and a soft cloth. Prepare a mild detergent solution by stirring 2.5 mL (0.085 fl oz) of regular strength liquid dish soap into 250 mL (8.5 fl oz) of water.

- · DO NOT use alcohol or any other solvent.
- DO NOT allow liquids, dirt, dust, blood or control solution to enter the test strip port or the data port.
- DO NOT spray cleaning solution on the analyzer or immerse it in any liquid.
- · DO NOT use cleaning wipes.
- Holding the analyzer with the test strip port pointed down, use a soft cloth dampened with water and mild detergent to wipe the outside of the analyzer and lancing device

Be sure to squeeze out any excess liquid before you wipe the analyzer.

Wipe the outside of the lancing device cap.

2. Wipe dry with a clean, soft cloth or sterile gauze

Disinfecting your analyzer, lancing device, and cap

The analyzer, lancing device and cap should be disinfected at least once per week. Be sure to clean the analyzer, lancing device, and cap before disinfecting (follow step 1 on page 72).

For disinfecting, obtain regular household bleach (containing a minimum of 5.5% sodium hypochlorite as the active ingredient)*. Prepare a solution of 1 part household bleach and 9 parts water.

*Follow manufacturer's instructions for handling and storage of bleach.

NOTE: Wash hands thoroughly with soap and water after handling the analyzer, lancing device, and cap.

Hold the analyzer with the test strip port pointed down

Wipe the analyzer and lancing device with a soft cloth dampened in the solution, ensuring excess liquid is squeezed out.

2. Leave the damp cloth on the surface for 1 minute to disinfect

Wipe again with a clean, damp cloth and let air dry.

Wash hands thoroughly with soap and water after handling the analyzer, lancing device and cap.

If you see signs of wear, contact your authorized distributor or customer service (See page 77).

Analyzer disposal

Follow your local policy/guidelines for proper disposal.

Replacing the batteries

Your PETRACKR® Analyzer operates on two AAA alkaline batteries. These batteries are included only in the PETRACKR® Starter Pack for Pet Owners and are not supplied with the PETRACKR® Veterinary Blood Glucose Monitoring System for Animal Health Professionals.

IMPORTANT: Use only AAA alkaline batteries with your analyzer. DO NOT use rechargeable batteries. Use of an incorrect battery type or the replacement of only one battery may result in your analyzer providing fewer tests than normal.

See Troubleshooting, pages 83 and 84, for information on when to change the analyzer batteries.

The analyzer will not turn on if the batteries are completely depleted. You must install new batteries before using your analyzer.

WARNING: Certain batteries may cause leaking which can damage the analyzer or cause the batteries to lose power sooner than normal. Replace leaking batteries immediately.

WARNING: Do Not use lithium batteries, that can cause a sudden power loss with no Low Battery or Battery Empty warning.

1. Remove the old batteries

Start with the analyzer turned off.

Remove the battery cover by sliding it downward.

Pull up on the battery ribbon to lift both batteries out of the compartment.

DO NOT remove the batteries while the analyzer is connected to a computer.

2. Insert the new batteries

Insert two AAA alkaline batteries on top of the battery ribbon. Plus (+) and minus (-) signs will guide you in placing the batteries.

Replace battery cover by sliding it upwards onto the analyzer.

If the analyzer does not power on after you have replaced the analyzer batteries, check that the batteries are correctly installed. If the analyzer still does not power on, contact your authorized distributor or customer service (See page 77).

3. Check your analyzer settings

Removing the analyzer batteries will not affect your stored results. However, you may need to check your analyzer settings (See page 25).

4. Dispose of batteries

Dispose of batteries according to your local environmental regulations.

7. Troubleshooting

Customer Service

If you have any questions, or your PETRACKR® System is not functioning as expected after following the troubleshooting steps lised in Chapter 7, please contact your authorized PETRACKR® distributor (Find a distributor) or reach out to PETRACKR® Customer Service at PETRACKR@universalbiosensors.com

Error and other messages

The PETRACKR® Analyzer displays messages when there are problems with the test strip, with the analyzer or when your glucose levels are above 600 mg/dL (33.3 mmol/L) or below 20 mg/dL (1.1 mmol/L). Improper use may cause an inaccurate result without producing an error message.

NOTE: If the analyzer is on but does not operate (locksup), contact your authorized distributor or customer service

Your patient/pet may have a very low blood glucose level (severe hypoglycemia), below 20 mg/dL.

What to do

This may require immediate treatment. Although this message could be due to a test error; it is safer to treat first and then do another test.

Always treat according to your veterinary healthcare professional's recommendations.





Your patient/pet may have a very high blood glucose level (severe hyperglycemia), over 600 mg/dL.

What to do

Re-test your patient's/pet's blood glucose level. If the result is EXTREME HIGH GLUCOSE again, obtain and follow instructions from your veterinary healthcare professional right away.





Analyzer is too hot (above 104°F or 40°C) to work correctly.

What to do

Move the analyzer and test strips to a cooler area. Insert a new test strip when the analyzer and test strips are within the operating range (50-104°F or 10-40°C).

Meter temperature is too high (above 44°C) to work correctly.

If you DO NOT get another Temperature too high message, you can proceed with testing.

What it means

Analyzer is too cold (below 50°F or 10°C) to work correctly.

What to do

Move the analyzer and test strips to a warmer area. Insert a new test strip when the analyzer and test strips are within the operating range (50-104°For 10-40°C).

If you DO NOT get another Temperature too low message, you can proceed with testing.

♠ Warning

Meter temperature is too low (below 6°C) to work correctly.

There is a problem with the analyzer.

What to do

DO NOT use the analyzer. contact your authorized distributor or customer service (See page 77).



What it means

Error message could be caused either by a used test strip or a problem with the analyzer.

What to do

Repeat the test with a new test strip; see page 39 or page 49.



If this message continues to appear, contact your authorized distributor or customer service (See page 77).

The sample was applied before the analyzer was ready.

What to do

Repeat the test with a new test strip. Apply a blood or control solution sample only after Apply Blood appears on the display. If this message continues to appear, contact your authorized distributor or customer service (See page 77).



What it means

One of the following may apply:

- Not enough blood or control solution was applied, or more was added after the analyzer began to count down.
- The test strip may have been damaged or moved during testing.



- The sample was improperly applied.
- · There may be a problem with the analyzer.

What to do

Repeat the test with a new test strip; see page 39 or page 49. If the error message appears again, contact your authorized distributor or customer service (See page 77).

The analyzer has detected a problem with the test strip. Possible cause is test strip damage.

What to do

Repeat the test with a new test strip; see page 39 or page 49. If the error message appears again. contact your authorized distributor or customer service (See page 77).



What it means

Battery power is low but there is still enough power to perform a test.

What to do

Once the Low Battery icon is displayed, it will continue to appear until you replace the

9:30 pm Apr 29 Press OK to edit batteries. Test results will still be accurate but replace the batteries as soon as possible.



Battery power is low but there is still enough power to perform a test.

What to do

Press to continue but replace the batteries as soon as possible.



What it means

There is not enough battery power to perform a test.

What to do

Replace both batteries immediately.



No result in memory, such as the first-time use of the analyzer or after downloading all data to a computer.



What to do

Contact your authorized Distributor or customer service (See page 77) to report this occurrence, unless this is your first use of the analyzer. You can still perform a blood glucose test and get an accurate result.

8. Reviewing the accuracy of your system

Comparing analyzer results to laboratory results

Results obtained from the PETRACKR® Analyzer and laboratory tests are reported in plasma-equivalent units. However, your analyzer result may differ from a lab result due to normal variation. A result from your PETRACKR® Analyzer is considered accurate when it is within ±20% of the lab result.

Analyzer results can be affected by factors that DO NOT affect lab results in the same way, which may cause a difference of more than $\pm 20\%$. Specific factors that may cause your analyzer result to vary from your lab result by more than $\pm 20\%$ include:

- · Your patient/pet has eaten recently.
- · Your pet's hematocrit is above 60% or below 20%.
- · Your patient/pet is severely dehydrated.

For additional information, refer to the PETRACKR® Test Strip insert.

Comparing your analyzer results to those taken from another analyzer

Comparing your pet's blood glucose test results taken with this analyzer to your results taken from a different analyzer is not recommended. Results may differ between analyzers and are not a useful measure of whether your analyzer is working properly.

9. References

Technical specifications

Assay method	FAD-GDH (flavin adenine dinucleotide dependent glucose dehydrogenase)
Automatic shutoff	Two minutes after last action
Battery ratings	2 x 1.5V d.c. (2 x AAA alkaline batteries), direct current
Battery type	Two replaceable AAA alkaline batteries
Calibration	Plasma-equivalent
Memory	600 records
Operating ranges	Temperature: 42.8-111.2°F (6-44°C) Relative humidity: non- condensing 10-90% Altitude: up to 10,000 feet (3048 meters) Hematocrit: 20-60%
Reported result range	20-600 mg/dL (1.1-33.3 mmol/L)
Sample	Fresh capillary whole blood
Sample volume	0.4 μL
Size	4.29 x 2.19 x 1.10 inches (109 x 55.5 x 25 mm)
Test time	5 seconds
Unit of measure	mg/dL or mmol/L depending on version
Weight	Approximately 3.7 ounces (105 grams)

Regulatory & Safety Notices

Note: Regulatory content for certain regions can also be viewed on your analyzer. To view the content: Settings > Meter Info (See page 30)

Federal Communications Commission (FCC) statement

Model A0381:

FCC ID: 2AXRY-UBSPTKR

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference
- This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

· Reorient or relocate the receiving antenna

- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio / TV technician for help

Canada: Industry Canada (IC) statement

Model/Modèle A0381 IC: 26613-UBSPTKR

This device contains license-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada license-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1. L'appareil ne doit pas produire de brouillage;
- L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

10. Index

7 Day and 30 Day Summary		69-70
Above range		42
Add	events	<u>57-60</u>
	insulin dose	56
	meal	57
	profile, patient, pet	<u>20-24</u>
Adjust analyzer settings		See Settings
Analyzer		14
	cleaning	71-74
	display	14
	disposal	75
	information	30-31
	test strip port	14
Applying sample to the test strip	blood	41-42
(how to)	control solution	50
Averages		66
Back button		14
Backlight		16
Batteries	disposal	76
	replacing	75-76
	type	76, 87
Below range		43
Blood glucose result		43
	extreme	46
	high	46
	low	46

Blood glucose test		36-45
Blood sample (getting)		See Getting a blood sample
Bluetooth	pairing	See Connecting to a compatible wireless device
	syncing	35
	turning on/off	32
Buttons (back, down, eject, OK,	up)	14
Care and maintenance		71-73
Channel		41
Cleaning and disinfection		71-74
Comparing analyzer results to la	aboratory results	86
Conduct a test		36-47
	cautions	38, 43, 46-47, 48, 53, 54
Connecting to a compatible wireless device		33-34
Control Solution		13
	test	48-53
Date		See Settings
Dehydration and low blood glucose results		46
Disposal	analyzer	75
	batteries	76
	test strip	45
Down button		14
Eject button		14
Error and other messages		31, 77-85
Extreme high glucose		46

First time setup		17-25
Getting a blood sample		40
Getting to know your system		11-14
High blood glucose results		46
High range limit		21-23
History	7 Day and 30 Day summary	69-70
	averages	66-68
	result log	64-65
Hyperglycemia		46
Hypoglycemia		46
Icons and symbols		See Symbols and other icons
In range		43
Insert test strip		39
Insulin tagging		58, 61
Intended use		8
Lancing Device		11,12
	cleaning	72
Lancets		11,12
Low blood glucose results		46
Low range limit		21-24
Meal tagging		56, 61

Mobile app		35
OK button		14
Pairing		34
Paw pads		40
Pet type		20
Pinna		40
Range limits		21-24
Regulatory Information		30-31
Removing the used test strip		45
Replacing the batteries		see Batteries
Results log		see History
Review past results and averages		see History
Serial number		31
Set date		see Settings
Set time		see Settings
Settings		25-28
	date	19-20
	low and high range	21
	time	18-19
Software version		31
Storing your system		see Care and maintenance

Symbols and other icons		4-5
	above range	43
	battery empty	84
	below range	43
	in range	43
	low battery	83-84
Syncing records		35
Tagging	insulin dose	58
	meal	57
Technical specifications		87
Test principle		8
Test strip		15
	channel	15, 41-42
	disposal	45
	insertion	39
	removal	45
Test strip port		14
Time		See Settings
Troubleshooting		77-85
Turn the analyzer off		14, 44
Turn the analyzer on		14, 39
Unexpected blood glucose results		47
Unusual red blood cell count		47
Up button		14
Viewing the blood glucose result		43
Viewing the control solution result		53

This product is protected by one or more of the listed United States patents as well as corresponding patents in other jurisdictions under license by LifeScan IP Holdings, LLC to Universal Biosensors. The list of patents can be found at the following weblink: https://www.onetouch.com/patents

The accuracy of results generated with Universal Biosensors analyzers using test strips manufactured by anyone other than Universal Biosensors has not been evaluated by Universal Biosensors.



■ UNIVERSAL BIOSENSORS PTY LTD, 1 Corporate Avenue Rowville, Victoria, 3178 Australia www.universalbiosensors.com

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EU Responsible Person: Easy Medical Device Ltd. Registered Address:

 ϵ

Guldenberg 1 bus 2-4, 2000, Antwerpen, Belgium Telephone No.+32 32315556 Email: eurep@easymedicaldevice.com Representative: Mr. Monir El Azzouri

UK Responsible Person: Easy Medical Device Ltd. 125 Deansgate, Manchester, M3 2LH. United Kingdom

Phone: +44 161 543 6588 ukrep@easymedicaldevice.com

CA

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